

Tips for Working with Consultants

To work effectively with a consultant, nonprofits should **prepare thoroughly**, **choose thoughtfully**, and **commit to full partnership**. According to articles from *The Chronicle of Philanthropy*, this means clearly defining your needs and budget, checking references, asking insightful interview questions, and building a relationship grounded in communication, shared responsibility, and trust. This comprehensive approach leads to a stronger engagement—one that supports your organization well beyond a single project.

Before Hiring

- **1. Define Your Needs and Goals**: Clearly articulate the specific problems you need to solve or the goals you want to achieve.
- **2. Align Your Budget:** Understand the costs associated with hiring a consultant, including their fees.
- **3. Do Your Homework:** Research potential consultants thoroughly, comparing their skills and experience against your organization's specific needs.
- **4. Prepare Your Internal Team:** Ensure your staff is informed, equipped, and ready to engage fully with the consultant.

During the Hiring Process

- **1. Ask the Right Questions**: During interviews, go beyond standard questions and inquire about how a consultant handles changing needs, builds buy-in, and communicates when things go off track.
- **2. Request Proposals**: After narrowing down options, provide consultants with specific information and ask for detailed proposals outlining their approach and fees.
- **3. Check References**: Contact references to get honest feedback and ensure the consultant's skills are the right match for the work you need done.

The St. Croix Valley Foundation developed this resource in partnership with <u>Strategic Consulting & Coaching</u>.



While Working with the Consultant

- **1. Establish Communication Expectations**: From the outset, set clear expectations for how and when you will communicate throughout the project.
- **2. Ensure Collaboration:** Treat the consultant as a partner, fostering trust and shared responsibility for the project's success.
- **3. Manage Power Dynamics:** Be open with the consultant about any power dynamics within your organization or with donors that might affect the work.
- **4. Provide Ongoing Feedback:** Actively participate in the process, offering feedback to ensure the project stays on track and delivers the desired results.